



# ARIENS®

## Outdoor Power Equipment Limited Warranty

AriensCo warrants to the **original purchaser** that Ariens brand products purchased on or after 9/1/2019 will be free from defects in material and workmanship for the time period noted in the chart below. Equipment put to personal use around a single household or residence is considered “Residential Use.” Equipment put to any business use (agricultural, commercial, or industrial) or used at multiple locations is considered “Commercial Use.” If any product is rented or leased, then the duration of these warranties shall be 90 days after the date of purchase.

An authorized Ariens dealer will repair any defect in material or workmanship, and repair or replace any defective part, subject to the conditions, limitations and exclusions set forth herein. Such repair or replacement will be free of charge (labor and parts) to the original purchaser; except as noted below. Pick-up and delivery are at the owner’s expense.

The warranty code is found on the model and serial number identification label on the unit.

| Warranty Code | Product Group                                      | Warranty Period                                  |
|---------------|--|--|
| AA            | Serialized Attachments                             | 1 Year.  |
| CH            | Zenith Mowers (Non-European Models)                | 4 Years or 750 Hours.*                           |
| CQ            | Zenith Mowers (European Models)                    | 2 Years.   |
| HD            | LM-Series Walk-Behind Mowers                       | 3 Years Residential Use. 90 Days Commercial Use. |
| HE            | Edge Mowers  | 2 Years or 150 Hours.*                           |
| HF            | Ikon-XD Mowers                                     | 3 Years or 300 Hours.*                           |
| HH            | Apex Mowers  | 4 Years or 500 Hours.*                           |
| PA            | 921-Series Brushes                                 | 3 Years Residential Use. 90 Days Commercial Use. |
| PB            | 926-Series Brushes                                 | 3 Years Residential Use. 1 Year Commercial Use.  |
| SA            | Professional Sno-Thro                              | 3 Years Residential Use. 1 Year Commercial Use.  |
| SB            | Compact, Deluxe and Platinum Sno-Thro and Path-Pro | 3 Years Residential Use. 90 Days Commercial Use. |
| SD            | Deluxe and Platinum EFI Sno-Thro                   | 3 Years Residential Use. 90 Days Commercial Use. |
| SE            | 920-Series Classic Sno-Thro                        | 3 Years Residential Use. 90 Days Commercial Use. |

\* Whichever comes first.

### Special Extensions

The chart below details special **extensions** to warranty terms. Warranty terms are total time periods covered. If any product is rented or leased, there are no extensions to the 90-day warranty.

| Warranty Code | Warranty Term Extension   | Warranty Period                                    |
|---------------|---------------------------|--|
| SA            | Cast Iron Auger Gear Case | 5 Years.   |
| SB, SD        | Cast Iron Auger Gear Case | 5 Years Residential Use.<br>1 Year Commercial Use. |
| SE            | Aluminum Auger Gear Case  | 3 Years Residential Use. 90 Days Commercial Use.   |

## Exclusions and Limitations

The charts below detail special **exclusions and limitations** to this warranty.

| Warranty Term Exclusions  | Warranty Period                            |
|---|--|
| Air filters, auger paddles, brake arms, brake linings, brake shoes, brushes, cutters, fuel filters, headlights, knives, light bulbs, lubricants, mower blades, oil, oil filters, spark plugs, scraper blades, shear bolts and skid shoes. | Components are not covered under warranty. |

| Hydro-Gear Transaxle Limitation                                     |
|---|
| See Hydro-Gear warranty. The warranty is administrated by AriensCo. |

| Warranty Term Limitations  | Warranty Period  |
|--|--|
| Cloth, Plastic and Rubber Components. Mufflers, Tires and Belts. | Components are covered for manufacturer's defect only, not wear. |

### Exclusions – Items Not Covered by This Warranty

- Parts that are not genuine Ariens service parts are not covered by this warranty and may void the warranty if the parts result in premature wear or damage to the product.
- Damages resulting from the installation or use of any part, accessory, or attachment which is not approved by AriensCo for use with product(s) identified herein are not covered by this warranty.
- Any misuse, alteration, improper assembly, improper adjustment, neglect, or accident which requires repair is not covered by this warranty.
- Repairs or adjustments required due to failure to use fresh fuel or failure to properly prepare the unit for periods of non-use.
- **Use of gasoline blends exceeding 10% ethanol voids any and all warranties.**
- **Any tampering with the hour meter voids any and all warranties.**
- Products are designed to the specifications in the area that the product was originally distributed. Different areas may have significantly different legal and design requirements. This warranty is limited to the requirements in the area in which the unit was originally distributed. AriensCo does not warrant this product to the requirements of any other area. Warranty service is limited to service within the area originally distributed.
- In countries other than the United States and Canada, contact the AriensCo dealer for warranty policies that govern within your country. Rights may vary from country to country and within any one country.

### Evaporative Emissions Control Warranty Exception

As required by the California Air Resources Board (CARB) and the US Environmental Protection Agency (EPA) the evaporative emissions control system is warranted to the ultimate purchaser, and any subsequent owner, for two years.

The CARB and EPA evaporative emissions control system warranty is described in a separate evaporative emission control warranty statement.

### Battery Warranty

Battery warranty is one year. Units used for rental or lease have no exceptions to the 90-day warranty. Total battery claim reimbursement will not exceed 45.00 USD.

## Engines

The chart below details engine warranty information. Engine warranty terms may vary from the specific terms of this warranty. If inconsistent, the terms of the engine warranty shall apply to the engine and its component parts.

| Engine Manufacturer                 | Detail  |
|-------------------------------------|---|
| Ariens AX                           | Ariens-branded engines are warranted by the manufacturer and the warranty is administrated by AriensCo. Refer to the engine manual for warranty statements. |
| Briggs & Stratton, Kawasaki, Kohler | Covered by the engine manufacturer's warranty. Refer to the engine manufacturer's warranty statements.  |

## Parts and Accessories

Service replacement parts and non-serialized accessories are warranted for 90 days from date of purchase. Parts and accessories must be installed by an authorized Ariens dealer to be covered. Labor is not included.

## Customer Responsibilities

**Register the product immediately at the time of sale.** If the dealer does not register the product, the customer must register the unit on-line at [www.ariens.com](http://www.ariens.com).

To obtain warranty service, the **original purchaser** must:

- Ensure that the maintenance and adjustments explained in the Operator's Manual are routinely completed.
- Promptly notify AriensCo or an authorized Ariens service representative of the need for warranty service.
- Transport the product to and from the place of warranty service at owner's expense.
- Have the warranty service performed by an authorized Ariens service representative.

To find an authorized dealer use the dealer locator on our websites, or contact us by mail or phone.

| Globally (Except Australia or New Zealand):   | Australia:   | New Zealand:  |
|---|--|---|
| AriensCo<br>655 W. Ryan Street<br>Brillion, WI 54110<br>Phone: (920) 756 - 4688<br><a href="http://www.ariensco.com">www.ariensco.com</a> | Masport Australia Pty Ltd<br>27 Commercial Drive<br>Dandenong South<br>Victoria 3175<br>Australia<br>Phone: 1300 366 225<br><a href="http://www.masport.com.au">www.masport.com.au</a> | Masport Ltd<br>1-37 Mt. Wellington Highway,<br>Panmure,<br>Auckland 1060<br>New Zealand<br>Phone: 0800 627 7678<br><a href="http://www.masport.co.nz">www.masport.co.nz</a> |

## **Disclaimer**

AriensCo may from time to time change the design of its products. Nothing contained in this warranty shall be construed as obligating the AriensCo to incorporate such design changes into previously manufactured products, nor shall such changes be construed as an admission that previous designs were defective.

## **Limitation of Remedy and Damages**

AriensCo liability under this warranty, and under any implied warranty that may exist, is limited to repair of any defect in workmanship, and repair or replacement of any defective part. AriensCo shall not be liable for incidental, special, or consequential damages (including lost profits). Some states do not allow the exclusion of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

## **Australian Consumer Law**

The following applies solely to warranties subject to Subsection 102(1) of the Australian Consumer Law: Our goods come with guarantees that cannot be excluded by the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and failure does not amount to a major failure.

## **Disclaimer of Further Warranty**

AriensCo makes no warranty, express or implied, other than what is expressly made in this warranty. If the law of your state provides that an implied warranty of merchantability, or an implied warranty of fitness for particular purpose, or any other implied warranty, applies to AriensCo, then any such implied warranty is limited to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

*This warranty gives you specific legal rights, and you may also have other rights which vary from region to region.*

